

Dining Event & Christmas Party Ticket Terms and Conditions

Deposits

- A deposit is due at the time of reservation to confirm the booking. A period of 14 days may be granted to allow time for deposits to be gathered, however this is at the venue's discretion, and is subject to the event being at least 12 weeks away.
- Deposits of 50% per ticket are taken to confirm the booking.
- If the group reduces in number, the deposit will be retained for each removed ticket as a lost deposit, it will not be counted towards the balance of an overall bill.
- Deposits can be paid by Credit Card or Bank Transfer, please ask your venue for details.
- Deposits are only available via phone booking, online bookings must be paid in full, and are non-refundable and non-transferrable.

Final Payment

- Final payment is due 4 weeks prior to the event at the latest. If tickets are not paid at this point, we reserve the right to release the tickets and retain the deposit to allow time to re-sell.
- Final payment does not have to include drinks packages etc, which can be added up to 24 hours prior to the event date.
- If a group is reducing numbers after final payment, there are two options:
 - If the event is more than 6 weeks away, we may refund the ticket to a credit voucher (less the lost deposit of 50%).
 - If the event is less than 6 weeks away, the entire ticket fee will be retained as lost deposit. It cannot be used towards drinks or other orders for the table.

Ticket Protection

- Ticket protection may be purchased at the time of buying tickets. Please note that this is provided by secure my booking, and is subject to their terms and conditions (Ticket Refund Protection - UK - Secure My Booking).

Our standard T&Cs also apply and these can be found in full here:

https://churchilltheatre.co.uk/Online/terms_conditions